

Customers

MASCO Services Call Center was established more than 40 years ago to meet the answering service needs of hospitals and physicians. Since then, our exceptional customer service has earned a number of awards and attracted customers that include internationally renowned hospitals, neighborhood health centers, more than 200 physician practices, acclaimed colleges, pharmaceutical companies, medical device manufacturers, property management organizations, attorneys, and businesses. Three times, an independent survey rated MASCO Services Call Center quality as number one out of eight hospital operator services surveyed.

Customers include:

- [Hospitals, Clinics and Neighborhood Health Centers](#)
- [Physician Practices](#)
- [Community Health Centers](#)
- [Pharmaceutical Companies/Medical Device Manufacturers](#)
- [Property Management Services](#)

Hospitals, Clinics and Neighborhood Health Centers

Beth Israel Deaconess Medical Center
Dana-Farber Cancer Institute and The Jimmy Fund
Joslin Diabetes Center
Bowdoin Street Health Center

Physician Practices

Over 200 private physicians practices

Community Health Centers

Select vendor for the Massachusetts League of Community Health Centers - MedVia

Pharmaceutical Companies/Medical Device Manufacturers

Abiomed

Property Management Services

Greater Boston Management